KENWOOD

VIKING

Viking Subscriber Software 23.1.3 Maintenance Release

Release Date: October 27, 2023

Title: FSN-1023-VIKING-30

Overview

This Field Software Notice (FSN) announces the KENWOOD Viking® Subscriber Software Version 23.1.3 Maintenance Release. This release includes a firmware update to the Viking VP5000, VP6000, and VP8000 series portable radios and Viking VM5000, VM6000 and VM7000 series mobile radios, and associated Armada programming software.

Software Versions

The following table lists the Viking Software items and corresponding versions included in the 23.1.3 maintenance release.

Item	Version
Armada Client	1.40.19
Armada Server	1.40.19
Armada CD	1.40.19
VP8000 Firmware Image	8.40.18
VP5000/6000 Firmware Image	8.40.18
VM5000/6000/7000 Firmware Image	8.40.18

Customer Issues Addressed

The following table lists the customer-impacting issues resolved in the 23.1.3 maintenance release.

Issue	Overview
Armada ARC 4 Key Fail	This fix addresses a "SW-256 Key Fail" issue seen when Armada 1.40.13 – 1.40.17 writes codeplugs to Viking firmware 8.36.28, or prior, AND a key over 126 is in the key list.
P25 Trunking CC Rollover Performance Improvement	This fix will improve the radio's control channel acquisition performance following a control channel rollover.
Analog audio recording after call ends	This fix address an edge case where the radio thinks it is still recording after a call ends and therefore fails to record subsequent calls.

For questions regarding this Field Service Bulletin, please contact the KENWOOD Viking team at 1.800.328.3911, option 3.