

Product Notification: KNB-L11 Battery

Effective Release: 12/5/23

Title: FSB-1223_KNB-L11-BATTERY

EF Johnson Technologies, Inc., A JVCKENWOOD Company (EFJohnson) is pleased to announce that we are now offering the new, high-capacity KNB-L11 (**Figure 1**) battery for Viking radios. These batteries are for use with the Viking VP5000/VP6000/VP8000 series portable radios as well as Kenwood NX-5000 portables, and offer 3900 mAh capacity and IP-68 immersion rating.

The KNB-L11 can be charged with the KSC-52AK single-bay charger (**Figure 2**), or the KSC-526K 6-bay charger (**Figure 3**) with the KSC-52PAW pocket (**Figure 4**) installed. A vehicular charger is currently in development but is not yet available.

Please ensure that your Viking radio firmware is upgraded to version 8.40.17 or later prior to putting these batteries into service. For NX-series radios, please ensure that the radio firmware is upgraded to 5.12 or later. A temporary label with this same information will be attached to the battery as a reminder. These labels must be removed prior to installing the battery on a radio.

If you are putting KNB-L11 batteries into use, but have not yet upgraded your radio firmware, contact the Technical Support department at techsupport@efji.com for assistance to upgrade your firmware.



Figure 1 - KNB-L11



Figure 2 - KSC-52AK



Figure 3 - KSC-526K



Figure 4 - KSC-52PAW

For questions regarding this Field Service Bulletin, please contact the KENWOOD Viking team at 1.800.328.3911, option 3.

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