KENWOOD

VIKING®

Viking Subscriber Software 19.2 Point 1 Release

Release: February 04, 2020

FSN-0220-VIKING-11

This Field Software Notice (FSN) announces the KENWOOD Viking® subscriber software version 19.2 point 1 release. This release provides a resolution for a customer issue in the Armada programming software used for Viking radios. This release supersedes KENWOOD Viking software release 19.2 for the included items.

Software Versions

The following table capture the Viking Software items and corresponding versions included in this release.

Item	Version
Armada programming software	1.28.8

Customer Issues Addressed

Following is a list of the customer impacting issues that are resolved in the 19.2 Point 1 release.

Issue	Overview
"No-Priority" Scan Lists in Conventional May Be Corrupted upon Upgrade	When applying the 19.2 radio firmware upgrade (8.28.5 firmware with Armada 1.28.5), an issue was created with "no-priority" scan lists configured in the existing codeplug. In this case, after the upgrade, the radio may restart when scanning and then receiving a call. This update to Armada will automatically correct the issue when you write the codeplug back to the radio. Armada will now also properly update firmware to 8.28.5 without introducing this scan list issue.
"Priority on Selected" Scan lists may be unintentionally altered after Upgrade.	When applying the 19.2 radio firmware upgrade (8.28.5 firmware with Armada 1.28.5) an issue was created with certain "priority on selected" scan lists configured in the existing codeplug. Armada was retaining data for the channel to which Priority 1 was previously assigned (although grayed out in the Priority 1 box) and would consider Priority 2 redundant if it was then also set to the same channel. This would cause Armada to display "None" for Priority 2 and write "None" to the radio on subsequent radio writes, overwriting the intended Priority 2 channel setting. This update to Armada will automatically correct the issue when you read or import a radio's codeplug, if the radio has not also already received a write. A radio that had received a codeplug write with 8.28.5 firmware and Armada 1.28.5 should be verified in Armada to ensure its scan lists that use "Selected" for Priority 1 are as expected. Armada will now also properly update firmware to 8.28.5 without introducing this scan list issue.

For questions regarding this Field Service Bulletin, please contact the KENWOOD Viking team at 1.800.328.3911, option 3.