



End of Life Announcement for all Transcript Products

Date Issued: 1/10/2012

EFJohnson announces the end-of life and last time buy dates for the Transcript family of products as provided in Table 1. The last day to order these product(s) is February 10, 2012.

EFJohnson will continue to meet all current contractual commitments with regard to the products shown in Table 2 of this bulletin. Specifically, Table 2 lists the product part numbers affected by this announcement.

Table 1: End of Life Timeline

Category	Description	Time Line
End of Life Announcement	The date this bulletin announces the end of sales and production for products identified in the bulletin	January 10, 2012
Last Date to Order (HW & SW)	The last date EFJohnson will accept orders for its Transcript product line	February 10, 2012
Last Date of Support (HW & SW)	The last date that any routine HW and SW issue analysis will be performed by the service center	February 29, 2012 or end of service contract or warranty - whichever is later

Table 2: End of Life Products

Product Model(s)	Description
All Transcript Products	All hardware, software, applications and related products to the Transcript brand

EFJohnson will continue to honor our standard product warranty for all eligible customers, and customer service may be reached at 402-479-8387 for technical support.

For questions regarding this Field Service Bulletin, please contact EFJohnson at 1.800.328.3911, option 3