

VM6000 Product Offering Change

Effective Release: 5/2/22

FSB-0522-VM6000VCH

EFJohnson is pleased to announce a product offering change for the VM6000 Viking mid-tier series mobile radio control head options. The VM6000 will now be available with the KCH-20 Control head in single or dual remote configurations or in combination with the KCH-21 Hand-Held Remote Control Head. The KCH-20 control head offers a large display, multiple programmable buttons and independent knobs for volume and channel control.

We are also announcing the end-of-life of the Viking Control Head (VCH) configuration for the VM6000. The KCH-20 control head offers equivalent capabilities to the VCH. This change will streamline the Viking mobile product offering and allow more flexibility in the use of compatible accessories between the mobile models while offering the same feature-rich control head capabilities.

The VM6000 with VCH configuration plus the following VCH accessories and components listed in Table 1 are discontinued immediately with support effectivity per the dates indicated in Table 2.

Table 1 – Affected Models and Accessories

Part Number	Description
835VM6000VCH	Viking Control Head (VCH) for VM6000
KRK-16B	VM6000 Remote kit for VCH
250074031003	Standard Mobile Mic for VCH
59753577750x	VCH Remote cable, in all lengths (1', 6', 17', 50', 100', 150')
R0235790900	VCH Control Head Assembly

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Part Number	Description
R0235790100	VCH Control Head Sub-Assembly
0235500905	VCH Remote Kit Rear Sub-Assembly
0235300016	VCH Remote Control Head Bracket with Hardware
KCT-78M	Connection cable for VCH
597539077801	Wiring Kit, VCH Remote Control Head

Table 2 – Effective Dates

Milestone	Definition	Date
End-of-Life Announcement Date	The date the announcement for the end-of-life of a product is distributed to the public.	May 2, 2022
End-of-Sale Date	The last date which EFJohnson will accept a purchase order for the specific product. The product is no longer for sale after this date. (Effective immediately)	May 2, 2022
End of SW Maintenance Releases Date	The last date that EFJohnson may release any final software maintenance releases or bug fixes for the VCH configuration. After this date, EFJohnson will no longer develop, repair, maintain, or test the product software.	May 2, 2023
Last Date of General Support	The last date to receive applicable service and support for the product not under service contracts or by warranty terms and conditions.	May 2, 2027
Last Date of Contractual Support	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	Later date of “Last Date of General Support” or per contractual terms.

EFJohnson will continue to meet current contractual commitments regarding these products so long as the parts are economically available and cost-effective, fully compatible alternatives exist. EFJohnson will make commercially reasonable efforts to support these products, whether or not currently under contract, for an additional 4-year period beyond the Last Date of General Support (up to five (5) years) so long as the parts are economically available and feasible.

Due to ongoing supply chain issues on repair parts, EFJohnson and our authorized repair partner, United Radio, reserve the right to use equivalent or higher model replacement

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parts and accessories. This policy applies to both in-warranty and out-of-warranty services and is at the discretion of EFJohnson. For example, VM6000 models equipped with VCH remote control head may be upgraded to KCH-20 remote control head and associated accessories, depending on the repair required.

All associated VCH accessories (whether listed in Table 1 or not) are likewise considered discontinued. However, in some cases, they may be available on a limited continuing basis while supplies last or as availability within our supply chain persists.

For more information on products, please visit our website at

<http://www.efjohnson.com/products-solutions>

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