

Viking Subscriber Software 19.2 Point 2 Release

Release: March 2, 2020

FSN-0320-VIKING-12

This Field Software Notice (FSN) announces the KENWOOD Viking® subscriber software version 19.2 Point 2 Release. This release is considered a minor firmware update for on-going product support.

Software Versions

The following table capture the Viking Software items and corresponding versions included in this release.

Item	Version
VM5000/6000 Firmware Image	8.28.6
VM5000/6000 NOR Flash Factory Image	8.28.6

Product Change

This release provides software support for a part change on the VHF VMx000 mobile in the power amplifier section of the radio. This hardware change was required due to a single part obsolescence issue with a similar part substitution available. The following table lists the affected radio models.

Part Number	Description
VM5730BF	Viking Mobile VM5000 136-174 MHZ
VM6730BF	Viking Mobile VM6000 136-174 MHZ
VM7730BF-P	Viking Mobile VM7000 136-174 MHZ Primary
VM7730BF-S	Viking Mobile VM7000 136-174 MHZ Secondary

All affected radios shipped with the new hardware will already have this software support. There is no need to update fielded radios.* If an affected radio is unintentionally downgraded to an earlier version of firmware, it will still operate, but it may have slightly less than optimal performance. The new firmware is also backwards compatible with older hardware, and compatible with the other frequency band variations of VMx000 radios.

**Note: VM7000 multi-deck radios require that all connected radio decks have the same firmware version. If an additional VM7730BF-x is later added to an existing multi-deck configuration, the other radio decks may need to be upgraded to the same firmware version.*

For questions regarding this Field Service Bulletin, please contact the KENWOOD Viking team at 1.800.328.3911, option 3.